

8:00 AM	<b>BREAKFAST &amp; REGISTRATION</b>
9:00 AM	<b>OPENING REMARKS</b>  Opening Remarks – TECA, BCIT, HPSC, BC Hydro  NRCan: Workforce Training Initiatives
9:30 AM	<b>SIZING HEAT PUMPS FOR RETROFIT APPLICATIONS</b> <b>Gilles Lesage, Total Home Solutions Inc</b>  Learn how the CSA- F280 standard has been improved, and a new tool to cost effectively calculate accurate design loads when replacing heating and cooling equipment.
10:00 AM	<b>HEAT PUMPS AND PANEL REQUIREMENTS: MITIGATING THE NEED FOR SERVICE UPGRADES</b> <b>Gary Hamer &amp; Ben Guidici</b>  Heat pump installations often leads to unnecessary, costly electric panel upgrades. Learn how the Canadian Electrical Code offers solutions to mitigate the need for panel upgrades.
10:30 AM	<b>BREAK</b>
10:45 AM	<b>MASTERING CONTROL SYSTEMS FOR OPTIMAL HEAT PUMP PERFORMANCE</b> <b>Gilles Lesage, Total Home Solutions Inc</b>  Learn about best practices for controls settings to optimize utility costs, GHG impacts, and reduce over-reliance on backup heating systems.
11:15 AM	<b>USING NRCAN'S AIR SOURCE HEAT PUMP SIZING &amp; SELECTION TOOL TO DRIVE CUSTOMER SUCCESS</b> <b>Jérémie Leger, NRCan</b>  An in-depth look at NRCan's ASHP Sizing & Selection tool applied to a local case study and troubleshoot solutions with NRCan's experts.
12:00	<b>LUNCH &amp; CLOSING REMARKS</b>
1:00 PM	<b>BURNABY SESSION ONLY: BCIT HEAT PUMP LAB TOUR</b>
2:00 PM	<b>END OF DAY</b>