

## 7 Question Installer Checklist

**Company:**

**Person:**

**1) How long have you been in business? Are they licensed and bonded.**


**2) Are you a member of a trade association?**

TECA, CIPH, GeoExchange, GCA, HRAC, MCA & SMACNA are national trade associations with BC chapters.


**3) Do you have a Service Department to maintain the systems you install?**


**4) Are your installer employees trained and experienced in the installation of heating systems? What qualifications do they possess.**


**5) Can you provide referrals from previous builder or homeowner customers?**


**6) What product do you use and who is your supplier?**

Many contractors specialize in certain kinds of installations and have special knowledge and training. Ask them!


**7) Upon job completion, will they provide you with documentation including building heat loss/gain, duct layout drawing, equipment commissioning report, and manufacturer's user manuals. GET THIS IN WRITING ON THEIR QUOTE!**


**HVAC systems today are very sophisticated and often complex. There are no guarantees that an installation will result in problem free operation, but if the contractor you choose answers all the questions above positively, you will have the best chance of having a quality home comfort system installation.**